



Miele

Miele Professional

Laundry and dishwashing
solutions for hotels.

**A range of high quality and reliable dishwashers and
laundry machines** for hotels of all sizes.



Introduction

Whether you're a large hotel, or a boutique guesthouse, the need to continuously clean sheets and towels, glasses and crockery remains the same. All hotels need to maintain a high level of quality everyday, and in order to achieve this, laundry and dishwashing equipment requires the same key features; speed, performance and reliability.

Miele Professional offer a full line-up of machines for laundry care and dishwashing in hotels. Users benefit from comprehensive solutions which include planning, installation and after-sales service.

Miele Professional laundry machines and commercial dishwashers offer clients the greatest possible benefits in terms of economic operation and dependability. All specifications and features address the real needs in commercial laundry care and dishwashing.

From boutique bed and breakfasts to large hotels and spas, having a reliable, fast and cost-effective on-premise solution makes a huge difference to the quality of service to your customers

We pride ourselves on high-level customer satisfaction. Long term ownership is a feature of every Miele machine, and the associated cost and environmental benefits of reliable and long lasting equipment are appreciated by our customers. In a recent survey, 97% of customers stated that they would buy their machines again from Miele Professional.*

“

As our business has grown, our Miele machines have been able to scale with us. The whole Miele support and maintenance teams have been incredibly professional and helpful along the way.

Dean and Audrey Jones
GlamCorner

Made in
Germany

A comprehensive range of high quality and reliable washers, dryers, ironers and dishwashers **designed to meet the diverse and demanding needs of hotels of all sizes.**

* Survey conducted by independent 'Mercuri International' institute.

BB

We chose Miele for the quality and dramatically reduced cycle times for washing our towels. Our efficiency has increased and saved us money from an operational perspective. The service, support and ongoing maintenance were also important given how crucial fully functioning machines are to our business.

Sam Jarred
Tommy Guns

Our impressive range of washer-extractors and dryers are compact but powerful, **perfect for smaller hotels** who value quality as much as they value reliability.

6.5-8kg | 49 | 30,000 | 93°C
load capacity | minutes shortest wash cycle | Tested to 30,000 wash cycles | disinfection programs

Towel laundry

Our range of washer-extractors and tumble dryers offer excellent performance in a compact and stackable package.

Perfect for smaller hotels or spas, our 6.5 - 8kg machines take up less space than you might think; with a footprint of less than 1m² when stacked, they are perfect for use where space is minimal.

The Little Giant range has a load capacity of 6.5kg and short wash cycles to ensure they keep up with demand, whilst still producing exceptional results. A full load of laundry can be processed in as little as 85 minutes. Our 8kg capacity machines can wash up to 200 towels per day.*


All of the range features our patented honeycomb drum which cushions laundry, preserving the quality, softness and life of your towels.

Key features:

- 6.5 - 8kg capacity
- High temperature disinfection programs (up to 93°C)
- Designed, tested, and built to last up to 30,000 wash cycles
- Condenser & vented dryers dryer offers full installation flexibility
- Dryer featuring residual moisture sensor
- Drain pump or dump valve options
- Stackable design
- 24 hour delay start



Ideal for:

 ideal for all size hotels where space is a premium.

 Spas & health clubs

The range:

6.5kg machines:

PW 5065
PW 6065 Vario washer
PT 5136 Vario
PT 7135 C Vario dryer
PT 7136 Vario dryer

8kg machines:

PW 6080 washer
PT 7186 dryer
PTW 6089
washer dryer stack

Ironers:

HM 16-80 D
HM 16-83
PM 1210
PM 1214

10-32kg
load capacity

30,000
Tested to 30,000
wash cycles

90%
use of recyclable
materials in
manufacture

On-premise laundry

The flexibility, responsiveness and ease of having an on-premise laundry gives hotels complete control over their laundry costs and quality.

For hotels that have the space for a laundry operation in house, a Miele Professional on premise laundry can offer the best solution.

Greater independence, cost savings, speed and clean laundry available at all times are key benefits to hotel owners. Guests benefit from perfectly laundered bed linen and towels that have a beautiful feel and bounce.

Key benefits of an on-premise laundry:

- Superb quality
- Independence from 3rd party service providers
- Responsiveness to peak periods
- High quality control
- High availability of laundry
- Fast turnaround times
- Sustainable, energy efficient process
- Increased longevity of linen and textiles

WetCare®

Wet cleaning is a safe and effective alternative to dry cleaning that guarantees professional results. Wet cleaning can wash items in a safer, softer and more eco-friendly way, including items classed as 'dry clean only' label.

Ideal for:

-  Medium to large hotels
-  Spas & health resorts

The range:

Washer-extractors:

PW 5105 - 10kg
PW 811* - 11-12kg
PW 413* - 13-14kg
PW 814* - 14-16kg
PW 418* - 18-20kg
PW 818* - 18-20kg
PW 6241 - 24kg
PW 6321 - 32kg

Tumble dryers:

PT 8253 - 10-13kg
PT 8303 - 12-15kg
PT 8333 - 13-16kg
PT 8403 - 16-20kg
PT 8503 - 20-25kg
PT 8803 - 32-40kg

Ironers:

PM 1214
PM 1318

* WetCare available.



Given the 15 tonnes of washing per week where 30% is required for same day turn-around, we're incredibly happy with the results of our Miele machines. Miele's WetCare ensures our garment care and cleaning process are both kind on our garments and kind on our environment at the same time - day in and day out.

Dean and Audrey Jones
GlamCorner

6.5-32kg
load capacity

42
minutes shortest 'Mops
Standard' wash cycle
for PW5064

22%
residual moisture leaving
mops ready for immediate
use for PW5064

Mop washing

For efficient cleaning of corridors, reception area and rooms, cleaning material must always be on hand and in perfect condition.

Miele's Mopstar washing machines are specifically designed for the reprocessing of mops, cleaning cloths and other textiles. They tackle the job of washing and impregnating cleaning cloths with disinfectants or detergents in one single process.

This innovative wash programme divides up into three distinct stages. Textiles are 'dewatered' in order to remove coarse soil and dirty water. Then with the wash and disinfection cycle that follows, the textiles can now be reliably and thoroughly wetted. The mops and cleaning cloths come out ready to use and can be deployed immediately or stored unfolded on the cleaning trolley.

Thanks to the fully automatic dispensing of up to twelve liquid products, Mopstar washing machines adapt flexibly to a variety of cleaning challenges.

Mopstar range:

PW 5064	6.5kg
PW 811	11-12kg
PW 413	13-14kg
PW 814	14-16kg
PW 418	18-20kg
PW 818	18-20kg
PW 6241	24kg
PW 6321	32kg

“

We like that the machines are commercially appropriate and environmentally sustainable, and we have benefited the most from the reliability and leading edge technology.

Steven Ellitt

Royal Freemasons' Benevolent Institution



55

seconds
shortest wash
cycle on the
PG 8166

1188

glasses per hour
on the PG 8166

90°C

rinse temperature
on the PG8166

5

minutes short
cycle time on
the PG 8059

85°C

final rinse
temperature on
the PG 8059

13

wash program
on the PG 8059

Warewashing

A complete dishwashing system designed to save time and increase throughput, without compromising on a high quality wash.

From boutique hotels through to large hotel chains, the priorities of a dishwasher are different. Whether you need the ability to wash up to 3234 glasses per hour or value the ability to use glasses straight from the dishwasher without polishing, we have a dishwasher to suit.

We've got two distinct dishwasher ranges; tank and freshwater.

Our new range of tank dishwashers are ideal for larger establishments that require a fast turnaround of glasses and crockery without compromising on the quality of the clean. With a fastest wash cycle of just 55 seconds, even the busiest of periods can be managed with ease.

Our freshwater dishwashers offer wash cycles of just 5 minutes

with two intakes of freshwater in each wash, ensuring a perfectly clean and hygienic wash every time. For 40 cycles or fewer per day, our freshwater system is the economical choice when compared to tank dishwashing. Along with simple-to-use controls, 13 programmes and configurable baskets, the PG8059 will impress from day one.



Tank dishwasher	PG 8166
Shortest cycle time	55 seconds
Number of programs	5 + programable
Water connection	CW or HW, max 60°C
Load-specific programs	•
Internal dispenser pumps and siphons	•
Maximum rinse temperature	90°C



Freshwater dishwasher	PG 8059
Shortest cycle time	5 minutes
Number of programs	13
Water connection	CW or HW, max 65°C
AutoClose door locking	•
AutoOpen brilliant drying	•
Maximum rinse temperature	85°C
Option accessory for liquid dispensing	•

I like the fact that Miele units are hard-working machines that are 'fit for purpose'. Whilst being powerful, the units are still very quiet during operation.

Michael Cramp
Nespresso

A full range of baskets, plinths and drips trays will ensure your dishwashing set-up is just how you need it.



A comprehensive range of high quality and reliable freshwater and tank dishwashers designed for speed and quality, perfect for a busy hotel kitchen

360° | 15
service years availability
of spare parts

Hotel 360°

The Miele Professional system for hotels

True to the 'Forever better' principle, ensuring the highest of quality and production standards has pride of place at Miele. This is clearly evidenced throughout the entire process chain from the delivery of products to maintenance and machine repairs.

A Miele service network of Professional service technicians throughout Australia and New Zealand, means that help is available fast and without fuss. It

even starts with delivery as Miele's team of experts provides support in commissioning machines. Regular maintenance and inspections as well as professional care also ensures maximum safety in operation.

Thanks to the quality of Miele products 'Made in Germany', clients profit from extreme longevity and the availability of spare parts for up to 15 years – even if a machine is no longer listed.



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Until the installation of our Miele equipment, we had a reputation for churning and burning our machines with increasing regularity. We combined our Miele machines with an annual maintenance contract and they have continued to perform as well as they did when they were first installed.

Graham Thatcher
Ella Bache

57% | 2,860,000 | 2004

lower CO₂ emissions since 2000

kWh energy saving per year at our new office in Gütersloh

Miele has been a member of the UN Global Compact, an initiative promoting sustainability in businesses, since 2004

High quality means low impact

Producing machines that lead the way in energy and water efficiency not only helps to reduce running costs for the owner, it also reduces the impact on our environment. At the heart of all our product design is sustainable, cost-effective performance that achieves optimum results.

We also build our machines to last. This means you will replace them less often, minimising environmental impact and disposal costs as well as enjoying low long-term ownership costs.

When a Miele product does eventually come to the end of its useful life, most of it is easily recyclable - so from start to finish we are ensuring maximum sustainability.

Miele stands by its responsibility for climate protection. Through consistent improvements in efficiency in production and in buildings, we have been able to achieve a significant reduction in energy consumption.

*Dr Eduard Sailer,
Miele board member
responsible for
technology at Miele*

Our machines offer many characteristics which significantly contribute to sustainability: low consumption (of energy, water and chemical substances), a high proportion of recyclable materials and secondary raw materials and environmentally friendly procedures.

Investing in Miele not only brings energy savings and superb performance using state-of-the-art technologies, it brings the reassurance of investing in a company that's committed to sustainable and efficient production processes and reducing its environmental impact.

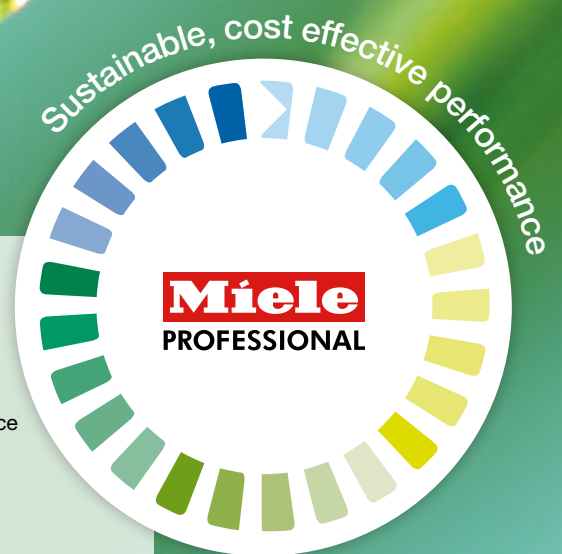
All Miele Professional products are certified to ISO 9001, ISO14001, OHSAS 18001 and SA 8000 standards.



Miele, a family owned company, was awarded the **2014 German Sustainability Prize**



Miele's stated aim is to develop efficient and durable products with the smallest ecological footprint possible, from production to use and disposal.



Product development

- Compliance with legislation and directives (e.g. EcoDesign requirements for ErPs)
- Integrated product policy
- Consideration of stakeholder requirements
- Selection of material with an aim to use secondary raw materials and achieve a high recyclability and, as a consequence, great resource efficiency

Production

- Environment and energy management
- Use of best available techniques
- Avoidance of critical substances

Transport and logistics

- Short transport routes
- Transport bundling
- Efficient utilisation of freight space
- Use of low-emission transport

Usage phase

- Low consumption levels
- Long product life
- Qualified maintenance and repair service

Disposal

- Legal compliance (WEEE, RoHS)
- Commitment to optimising recycling processes/increasing recycling quota

Laundry and dishwashing solutions for the hotels



Quality

Perfect cleaning performance, a brisk pace and stamina are the attributes attached to a dishwasher which can be seen as a professional chef's best aide. Miele confirms the great trust placed in it by users with a typical combination of high-quality materials, perfect workmanship, mature and sophisticated technology and practical innovations.



Performance

While the professionals in the kitchen rise to the challenges of their task, Miele dishwashers are hard at work producing sparkling results cycle after cycle. No matter whether they are coping with mountains of crockery, glasses, cutlery or pots and pans – in the rough and tumble of everyday work, you can rely on all your tableware and glassware being ready for use again in next to no time.



Efficiency

Economy and ecology are closely related in modern commercial kitchens. The new Miele dishwashers combine economic efficiencies with the careful use of resources in the most exemplary of ways. Fresh water dishwashers excel in terms of high throughput rates, short cycles and low operating costs, making them the most efficient proposition for many commercial kitchens.

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