

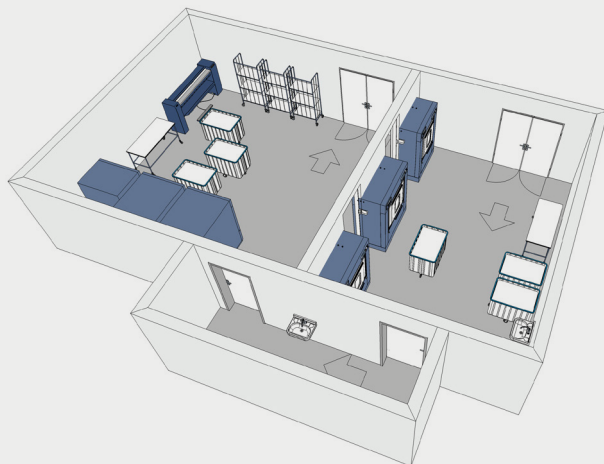
Hale Heights residential care*

A private care home upgrading its laundry facility to **combat infection outbreaks**

Following an assessment that uncovered potential hygiene risks, Hale Heights, home to 120 residents specializing in nursing care, was looking to replace its outdated laundry equipment and explore best practice solutions for infection control.

In order to offer maximum protection to residents going forward, Hale Heights opted for a barrier washer system. The care home had a purpose-build laundry added to the building where the barrier washers was installed in the diving wall. This allows soiled items to be loaded into the machine in one room, and clean washing to be collected and dried in a separate room to minimize the risk of cross-contamination.

The Hale Heights new laundry



Benefits and ROI



Optimal infection control in accordance with AS/NZS 4146 Laundry Practice



Safer environment to protect the health and wellbeing of residents



Energy efficient appliances reduce operational costs

To find out more about how Miele laundry and dishwashing machines can help your care business, get in touch on:

☎ 1300 731 411

✉ sales@miele-professional.com.au

🌐 www.miele.com.au/professional

Number of beds:
120

Challenges:
- **Hygiene risks**
- **Noise reduction**
- **Energy & cost reduction**

Hale Heights needs:

- To cater for 90kg of laundry per hour
- To replace its outdated laundry equipment with barrier washers
- **Guaranteed maximum infection control and protection to reassure staff, residents and their families of their safety and wellbeing at Hale Heights**
- **Low energy consumption to keep operational costs as low as possible**



Miele recommends:



- ✓ **1 x PW6243**
24kg barrier washer
- ✓ **2 x PW6323**
32kg barrier washers

- Superior design two-door barrier washing machines to ensure best practices for hygiene
- Variable load size function for greater flexibility and speed
- The washers include special disinfection programmes
- Miele's patented Honeycomb drum ensures gentle laundry care
- Low water and energy consumption guaranteed



- ✓ **1 x PT8503**
20-25kg dryer
- ✓ **2 x PT8803**
32-40kg dryers

- The choice of gas or electric heated dryers enabling savings on running costs
- Flexible, individually programmable controls
- Energy efficient
- Simple to operate and clean

Implementation plan

1. A site assessment was conducted at Hale Heights by a Miele representative, which included a thorough analysis of the laundry facility and dividing wall to ensure a barrier washing system could be accommodated
2. Hale Heights underwent a phased implementation to ensure access to working washing machines and dryers at all times
3. The Miele representative provided ongoing consultation throughout

* We've created this fictitious care home scenario to help you see how different care laundry requirements are met