

## Miele Home Rewards

### Terms and Conditions of Miele Australia Pty Ltd (Miele):

Effective from 5 April, 2018.

1. Please read the enclosed conditions carefully as they govern your entitlement, application and the facilitation of the **Miele Home Rewards**. The enclosed conditions should be read in conjunction with the Miele Terms and Conditions of Sale available at [Miele.com.au](http://Miele.com.au).
2. The **Miele Home Rewards** rebate applies to eligible private retail buyers of 'new' Miele domestic Kitchen and Laundry appliances and commodities. The offer explicitly excludes B-stock, display stock, floor care, Miele Services (i.e. installation), project and commercial transactions and Miele Professional appliances.
3. **Miele Home Rewards** cannot be used in conjunction with any other rebate offer.

#### Eligibility criteria

- I. Claimant required to be or become a 'Miele for Life' program member.
  - II. Minimum purchase of any three (3) Miele kitchen or laundry appliances;
  - III. Minimum spend \$10,000 (inclusive of GST) to claim 5%,  
Minimum spend \$15,000 (inclusive of GST) to claim 7.5%,  
Minimum spend \$20,000 (inclusive of GST) to claim 10%.
  - IV. Purchases must be confirmed on the one (1) order receipt (excluding where Miele MasterCool is included in which case two (2) order receipts with the same date will be accepted).
    - Eligibility requires compliance to and with all four (4) criteria.
4. Eligible claims must be submitted within six (6) months of the final invoice date. Claims submitted outside of this period will be invalid.
  5. To make a claim, please complete the online claim registration form which can be located under the promotions page on the Miele website. Australian customers, please visit [www.miele.com.au](http://www.miele.com.au)
  6. Miele reserves the right to verify and investigate all submitted claims, to make determinative decisions in relation to the offer and to deny the payment of a claim on reasonable grounds.
  7. Miele may refuse to accept return of an appliance(s) in the event that Miele has paid a rebate with respect to the appliance(s) and the rebated amount is not returned to Miele (or proportion thereof).
  8. The rebate will be paid by electronic funds transfer only (following validation) and upon verification that the order has been fully paid and delivered.
  9. Please allow for four (4) weeks processing time for payment. Claimants should not contact Miele for payment within this period.
  10. As tax implications may arise in respect of the rebate payment, independent taxation / financial advice may be required. It is the claimant's sole responsibility to decide and seek advice in this regard.
  11. Nothing in these Terms and Conditions is intended to exclude, restrict or modify any consumer rights under the Competition and Consumer Act 2010 (Cth) or any other legislation which may not be excluded, restricted or modified by agreement. By lodging a claim under this offer, the claimant excludes Miele from any liability for loss or damage resulting from or arising in connection with the offer or redemption save and except where such liability cannot be excluded by law.
  12. Participation in this promotion is only open to Australian residents 18 years and over. Business associates, affiliates, Miele Agents (and their employees), Miele employees and their immediate families are not eligible to participate in this offer.
  13. Miele reserves all rights.



MIELE HOME REWARDS

# Save up to 10%

on a Miele appliance package of your choice.

MIELE HOME REWARDS

**Purchase three or more appliances (Kitchen or Laundry)  
with a minimum value of:**

- \$10,000** and claim a **5% rebate**
- \$15,000** and claim a **7.5% rebate**
- \$20,000** and claim a **10% rebate**

In order to claim the Miele Home Rewards rebate, customers will need to be  
or become a 'Miele for Life' programme member.\*

Miele Home Rewards programme effective from 05/04/2018.



\*There is no cost to join the 'Miele for Life' programme. You'll be able to simply sign up to Miele for Life at point of purchase.

^Please see back page for full terms and conditions or visit the promotions page of the Miele website, [www.miele.com.au](http://www.miele.com.au) from 05/04/2018.

MIELE HOME REWARDS

**Miele Home Rewards, exclusive to Miele for Life members.**

To take advantage of Miele Home Rewards, you must be a Miele for Life member.



The Miele for Life programme is free and only available to Miele customers.  
It provides members with a lifetime of benefits including:



Offers better  
than standard  
promotions



Events  
and  
experiences



Cleaning products  
and cooking  
accessories



Special  
partner  
offers



Exclusive  
member  
website

If you're not already a Miele for Life member, please ask your retail consultant to assist you to join.

**Miele** *for life.*

[www.mieleforlife.com.au](http://www.mieleforlife.com.au)